Congress of the United States

Washington, DC 20515

341

May 2, 2018

The Honorable Ajit V. Pai Chairman Federal Communications Commission 445 12th Street SW Washington, DC 20554

Dear Chairman Pai:

We write in strong support of the Federal Communications Commission's Lifeline program, and to express opposition to your proposal to drastically reduce the program's footprint in Puerto Rico.¹ As you may know from your recent trips to the Island, Lifeline fills a critical gap in Puerto Rico, and given the devastation from Hurricane Maria, this program is now more important than ever.

Nearly half of the residents in Puerto Rico fall under the federal poverty line, and thus, qualify for multiple federal assistance programs. Almost 20 percent of the Island's population has relied on Lifeline in the aftermath of Hurricane Maria for essential communications services.² In total, there are roughly 840,000 households in Puerto Rico that are eligible for Lifeline.³ The program also has a significant footprint within higher-need communities in Puerto Rico, with approximately 264,000 households with children, and approximately 38,000 veterans eligible for Lifeline.⁴

Another important lesson learned from the Hurricane's aftermath is the value of the Lifeline program towards rendering emergency health care treatment. Given the significant damage to Puerto Rico's infrastructure, health care providers had urgent needs for power, medical supplies, communications, and telemedicine support post-landfall. This was necessary to conduct emergency medical response and coordinate care with disaster response operations across the Island.⁵ Lifeline was also instrumental in enabling health officials in Puerto Rico to notify and

¹ "Fourth Report And Order, Order On Reconsideration, Memorandum Opinion And Order, Notice Of Proposed Rulemaking, And Notice of Inquiry," (Federal Communications Commission, December 1, 2017), https://apps.fcc.gov/edocs-public/attachmatch/FCC-17-155A1.pdf.

² Nicole Goodkind, "New FCC Policy Would Be A 'Death Sentence' For Puerto Ricans Recovering From Hurricanes Maria And Irma," (Newsweek, April 5, 2018), http://www.newsweek.com/puerto-rico-lifeline-poverty-lifeline-fcc-trump-872545.

³ Mark Pattison, "Phone, Internet Subsidy May Be Cut," (Catholic News Service, April 3, 2018), http://www.pittsburghcatholic.org/news/phone-internet-subsidy-may-be-cut-48017979.

⁵ "Amid Greater FCC Investment In Puerto Rico's Hurricane-Damaged Communications Networks, Health Group Focuses On 'Lifeline'-Enabled Crisis Network," (NHIT Collaborative, Washington DC, March 8, 2018), https://www.prnewswire.com/news-releases/amid-greater-fcc-investment-in-puerto-ricos-hurricane-damaged-communications-networks-health-group-focuses-on-lifeline-enabled-crisis-network-300611087.html.

communicate with beneficiaries and other relevant parties.⁶ This included sending alerts, tracking patients in "hot spots," and communicating with federal counterparts.⁷

Under your current proposal, it is estimated that 75 percent of existing Lifeline customers in Puerto Rico would lose their telecommunications carrier. After many communities endured widespread lack of communications post-Maria, they should not be forced to endure additional hardship. Continued, reliable access is essential for the Island's economy to recover and to help stop the outmigration of the Island's residents. In addition, hurricane season starts June 1st, and we must make sure more residents – not fewer – have access to life-saving telecommunications services.

For these reasons, we request that you abandon your proposals to gut the Lifeline program. Doing so would help stabilize the Island, while ensuring that its residents, emergency personnel, and health care providers have access to telecommunications services. Thank you for your attention to Puerto Rico and I look forward to working with you on this and other matters of importance for the Island.

Sincerely,

Nydia M. Velázquez

Member of Congress

Elizabeth Warren

United States Senator

Richard Blumenthal United States Senator

Kirsten Gillibrand United States Senator

Kirsten Gillibe

Kamala D. Harris

United States Senator

Sanford D. Bishop, Jr

Member of Congress

Brendan F. Boyle

Member of Congress

Robert A. Brady

Member of Congress

⁶ *Id*.

⁷ *Id*.

⁸ Id.

David N. Cicilline ette D. Clarke Jim Costa Member of Congress Member of Congress Member of Congress Eliot L. Engel John K. Delaney Eliot L. Engel Member of Congress Member of Congress Member of Congress Anna G. Eshoo Adriano Espaillat **Dwight Evans** Member of Congress Member of Congress Member of Congress Raul M. Grijalva Luis V. Gutiérrez John Garamendi Member of Congress Member of Congress Member of Congress Colleen Hanabusa Sheila Jackson Lee Ro Khanna Member of Congress Member of Congress Member of Congress Carolyn B. Maloney Betty McCollum Ben Ray Luján Member of Congress Member of Congress Member of Congress

James P. McGovern Member of Congress

Member of Congress

Member of Congress

Gwen Moore Member of Congress

Gree J. Mapolitano Grace F. Napo itano Member of Congress

Donald M. Payne Member of Congress

Lucille Roybal-Allard Member of Congress

Tim Ryan Member of Congress

Janice D. Schakowsky Member of Congress

Robert C. "Bobby" Scott Member of Congress

Member of Congress

Carol Shea-Porter Member of Congress

Albio Sires

Member of Congress

Member of Congress

Dina Titus Member of Congress

Juan Vargas

Member of Congress

Debbie Wasserman Schultz

Member of Congress

Peter Welch

Member of Congress

Frederica S. Wils Member of Congress

Member of Congress

May 2, 2018 Page 5 of 5

Tony Cárdenas

Member of Congress

Michelle Lujan Briken

Miehelle Lujan Grisham Member of Congress



July 23, 2018

The Honorable Gwen Moore U.S. House of Representatives 2252 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Moore:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

I am pleased to report that our focus on restoring these facilities has already paid dividends. Just this past May, the Commission adopted an order to create the Uniendo a Puerto Rico Fund and USVI Connect Fund, to accelerate the restoration of communications networks damaged and destroyed on Puerto Rico and the U.S. Virgin Islands during the 2017 hurricane season. In the near term, the order provides more than \$64.2 million in additional funding this year to make sure network recovery continues in Puerto Rico and the U.S. Virgin Islands. In the accompanying notice, we look toward the long term and propose providing \$890 million in funding to Puerto Rico and the U.S. Virgin Islands to enhance connectivity and help future-proof the territories' networks. Moving forward with the efforts outlined in the notice will help ensure that funding is fiscally responsible and enables as many people as possible in the territories to benefit from fixed and mobile communications.

To address this, the Commission sought comment in the accompanying *Notice* on a wide variety of measures to improve the administration of the Lifeline program—from re-empowering state commissions to police Lifeline carriers to partnering with states to stand up the National Verifier, from improving program audits to adopting a self-enforcing budget. We are currently reviewing the record that has been compiled in response to the *Notice* to determine the best path forward, and your letter has been added to that record. The Lifeline program's goal is—or should be—to empower consumers, not companies. And that will be our lodestar as we move forward to ensure that unscrupulous companies stop abusing this important program.

I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,



July 23, 2018

The Honorable Lucille Roybal-Allard U.S. House of Representatives 2083 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Roybal-Allard:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely.



July 23, 2018

The Honorable Robert C. Scott U.S. House of Representatives 1201 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Scott:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Albio Sires U.S. House of Representatives 2342 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Sires:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,



July 23, 2018

The Honorable Juan C. Vargas U.S. House of Representatives 1605 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Vargas:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,

Kix V. Pail an



July 23, 2018

The Honorable Frederica S. Wilson U.S. House of Representatives 2445 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Wilson:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely.



July 23, 2018

The Honorable Grace F. Napolitano U.S. House of Representatives 1610 Longworth House Office Building Washington, D.C. 20515

Dear Congresswoman Napolitano:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,



July 23, 2018

The Honorable Tim Ryan U.S. House of Representatives 1126 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Ryan:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely.

viit V. Pai



July 23, 2018

The Honorable Jose E. Serrano U.S. House of Representatives 2354 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Serrano:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely



July 23, 2018

The Honorable Darren Soto U.S. House of Representatives 1429 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Soto:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Debbie Wasserman Schultz U.S. House of Representatives 1114 Longworth House Office Building Washington, D.C. 20515

Dear Congresswoman Wasserman Schultz:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,



July 23, 2018

The Honorable Donald M. Payne U.S. House of Representatives 132 Cannon House Office Building Washington, D.C. 20515

Dear Congressman Payne:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

I am pleased to report that our focus on restoring these facilities has already paid dividends. Just this past May, the Commission adopted an order to create the Uniendo a Puerto Rico Fund and USVI Connect Fund, to accelerate the restoration of communications networks damaged and destroyed on Puerto Rico and the U.S. Virgin Islands during the 2017 hurricane season. In the near term, the order provides more than \$64.2 million in additional funding this year to make sure network recovery continues in Puerto Rico and the U.S. Virgin Islands. In the accompanying notice, we look toward the long term and propose providing \$890 million in funding to Puerto Rico and the U.S. Virgin Islands to enhance connectivity and help future-proof the territories' networks. Moving forward with the efforts outlined in the notice will help ensure that funding is fiscally responsible and enables as many people as possible in the territories to benefit from fixed and mobile communications.

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I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,



July 23, 2018

The Honorable Jan Schakowsky U.S. House of Representatives 2367 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Schakowsky:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely



July 23, 2018

The Honorable Carol Shea-Porter U.S. House of Representatives 1530 Longworth House Office Building Washington, D.C. 20515

Dear Congresswoman Shea-Porter:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,



July 23, 2018

The Honorable Dina Titus U.S. House of Representatives 2464 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Titus:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,



July 23, 2018

The Honorable Peter Welch U.S. House of Representatives 2303 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Welch:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,

Majit V. Pai



July 23, 2018

The Honorable John Yarmuth U.S. House of Representatives 131 Cannon House Office Building Washington, D.C. 20515

Dear Congressman Yarmuth:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,

Ajit V. Pai



July 23, 2018

The Honorable Michelle Lujan Grisham U.S. House of Representatives 214 Cannon House Office Building Washington, D.C. 20515

Dear Congresswoman Lujan Grisham:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Ajit V. Pai



July 23, 2018

The Honorable Tony Cárdenas U.S. House of Representatives 1510 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Cárdenas:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,

Ajit V. Pai



July 23, 2018

The Honorable Yvette D. Clarke U.S. House of Representatives 2058 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Clarke:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,

Ajit V. Pai Van



July 23, 2018

The Honorable Rosa DeLauro U.S. House of Representatives 2413 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman DeLauro:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Y Ajit V. Pai



July 23, 2018

The Honorable Adriano Espaillat U.S. House of Representatives 1630 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Espaillat:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely.

La V. Pail an



July 23, 2018

The Honorable Raúl M. Grijalva U.S. House of Representatives 1511 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Grijalva:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,

Ajit V. Pai



July 23, 2018

The Honorable Sheila Jackson Lee U.S. House of Representatives 2187 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Jackson Lee:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,

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July 23, 2018

The Honorable Carolyn B. Maloney U.S. House of Representatives 2308 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Maloney:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

Ajit V. Pai



July 23, 2018

The Honorable Jerry McNerney U.S. House of Representatives 2265 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman McNerney:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Kajit V. Pai



July 23, 2018

The Honorable Jim Costa U.S. House of Representatives 2081 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Costa:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Ajit V. Pai



July 23, 2018

The Honorable Eliot L. Engel U.S. House of Representatives 2462 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Engel:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Ajit V. Pai



July 23, 2018

The Honorable Dwight Evans U.S. House of Representatives 1105 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Evans:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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K Ajit V. Pai



July 23, 2018

The Honorable Luis V. Gutiérrez U.S. House of Representatives 2408 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Gutiérrez:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Ro Khanna U.S. House of Representatives 513 Cannon House Office Building Washington, D.C. 20515

Dear Congressman Khanna:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Betty McCollum U.S. House of Representatives 2256 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman McCollum:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Grace Meng U.S. House of Representatives 1317 Longworth House Office Building Washington, D.C. 20515

Dear Congresswoman Meng:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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ijit V. Pai



July 23, 2018

The Honorable Nydia M. Velazquez U.S. House of Representatives 2302 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Velazquez:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Kajit V. Pai Van



July 23, 2018

The Honorable Richard Blumenthal United States Senate 706 Hart Senate Office Building Washington, D.C. 20510

Dear Senator Blumenthal:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Sanford D. Bishop U.S. House of Representatives 2407 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Bishop:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Kirsten Gillibrand United States Senate 478 Russell Senate Office Building Washington, D.C. 20510

Dear Senator Gillibrand:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Brendan F. Boyle U.S. House of Representatives 1133 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Boyle:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Elizabeth Warren United States Senate 317 Hart Senate Office Building Washington, D.C. 20510

Dear Senator Warren:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

I am pleased to report that our focus on restoring these facilities has already paid dividends. Just this past May, the Commission adopted an order to create the Uniendo a Puerto Rico Fund and USVI Connect Fund, to accelerate the restoration of communications networks damaged and destroyed on Puerto Rico and the U.S. Virgin Islands during the 2017 hurricane season. In the near term, the order provides more than \$64.2 million in additional funding this year to make sure network recovery continues in Puerto Rico and the U.S. Virgin Islands. In the accompanying notice, we look toward the long term and propose providing \$890 million in funding to Puerto Rico and the U.S. Virgin Islands to enhance connectivity and help future-proof the territories' networks. Moving forward with the efforts outlined in the notice will help ensure that funding is fiscally responsible and enables as many people as possible in the territories to benefit from fixed and mobile communications.

To address this, the Commission sought comment in the accompanying *Notice* on a wide variety of measures to improve the administration of the Lifeline program—from re-empowering state commissions to police Lifeline carriers to partnering with states to stand up the National Verifier, from improving program audits to adopting a self-enforcing budget. We are currently reviewing the record that has been compiled in response to the *Notice* to determine the best path forward, and your letter has been added to that record. The Lifeline program's goal is—or should be—to empower consumers, not companies. And that will be our lodestar as we move forward to ensure that unscrupulous companies stop abusing this important program.

I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,



July 23, 2018

The Honorable Kamala D. Harris United States Senate B40B Dirksen Senate Office Building Washington, D.C. 20510

Dear Senator Harris:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,



July 23, 2018

The Honorable Robert A. Brady U.S. House of Representatives 2004 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Brady:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable David Cicilline U.S. House of Representatives 2244 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Cicilline:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,



July 23, 2018

The Honorable John Delaney U.S. House of Representatives 1632 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Delaney:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely,



July 23, 2018

The Honorable Anna G. Eshoo U.S. House of Representatives 241 Cannon House Office Building Washington, D.C. 20515

Dear Congresswoman Eshoo:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable John Garamendi U.S. House of Representatives 2438 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Garamendi:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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Sincerely.



July 23, 2018

The Honorable Colleen Hanabusa U.S. House of Representatives 422 Cannon House Office Building Washington, D.C. 20515

Dear Congresswoman Hanabusa:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Ben Ray Luján U.S. House of Representatives 2231 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Luján:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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July 23, 2018

The Honorable Jim McGovern U.S. House of Representatives 438 Cannon House Office Building Washington, D.C. 20515

Dear Congressman McGovern:

Thank you for your letter regarding the importance of keeping low-income families and veterans in Puerto Rico connected. I am committed to closing the digital divide and, like you, I believe federal programs like the Universal Service Fund can help do just that. Puerto Rico was particularly hard hit in 2017 by Hurricane Irma and Hurricane Maria, causing devastation to homes, businesses, schools, hospitals—virtually anything tangible on the islands. These natural disasters left all too many Puerto Ricans without access to the telephone network or the Internet, as the destruction of facilities was more widespread than anyone expected. As such, our top priority with respect to Puerto Rico has been to ensure the restoration of these critical facilities so that all Puerto Ricans—including low-income families and veterans—can access the connectivity so many of us take for granted.

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